

Krungsri launches assistance measures for customers impacted by violent incident in Nakhon Ratchasima

Bangkok (12 February 2020) – **Krungsri** (Bank of Ayudhya PCL and its subsidiaries) expressed its deep sorrow over the recent devastated incident in Nakhon Ratchasima occurred on 8-9 February 2020, extending aid for Krungsri customers who were impacted by the incident.

Mr. Seiichiro Akita, Krungsri President and Chief Executive Officer, said the grievous incident in Nakhon Ratchasima has caused a tremendous loss of life and fatal injuries to a number of government officers and members of the public. Krungsri's executives and staff members expressed their deep sadness and extended moral support to the families losing loved ones in the tragic incident. Krungsri Group therefore introduced urgent assistance measures for the families of customers losing their lives or customers getting injured in the incident.

“This is the time that we unite to share our love in lessening the pain and suffering of those affected by the unpredicted heartbreaking incident. Krungsri would like to take part in extending aid while showing our concern to fellows of the nation and leaving no one behind, a unique quality of the Thai people,” Mr. Akita said.

In this regard, Krungsri staff will urgently contact customers or their families to seek assistance measures for them in a case by case basis. In addition, the Bank's customers or their family members can contact Krungsri and its subsidiaries via following contact numbers:

Krungsri Call Center 1572

Krungsri Auto Call Center 02-740-7400

Krungsri Consumer Call Center 02-646-3555

-Ends-

About Krungsri

Krungsri (Bank of Ayudhya PCL and its group companies) is the fifth largest financial group in Thailand in terms of assets, loans, and deposits, and one of Thailand's five Domestic Systemically Important Banks (D-SIBs) with 75 years of history in the country. Krungsri is a strategic member of the Mitsubishi UFJ Financial Group (MUFG), Japan's largest financial group and one of the world's largest financial organizations. Krungsri provides a comprehensive range of banking, consumer finance, investment, asset management, and other financial products

and services to individual consumers, SMEs, and large corporations through 690 branches (650 Banking Branches and 40 Auto Business Branches) and over 34,902 service outlets nationwide. The Krungsri Group is the largest card issuer in Thailand with 9.1 million credit cards, sales finance, and personal loan accounts in its portfolio; a major automobile financing service provider (Krungsri Auto); one of the fastest growing asset management companies (Krungsri Asset Management); and a pioneer in microfinance (Ngern Tid Lor).

Krungsri is strongly committed to the highest level of integrity in conducting its business. All Krungsri Group companies have been awarded accreditation from the Private Sector Collective Action Coalition Against Corruption (CAC) in collaboration with industry peers and stakeholders on a zero tolerance approach to corruption.

About MUFG (Mitsubishi UFJ Financial Group, Inc.)

Mitsubishi UFJ Financial Group, Inc. (MUFG) is one of the world's leading financial groups. Headquartered in Tokyo with over 360 years of history, MUFG is a global network with over 3,000 offices in more than 50 markets. The Group has over 180,000 employees, and offers services including commercial banking, trust banking, securities, credit cards, consumer finance, asset management, and leasing. The Group aims to "be the world's most trusted financial group" through close collaboration among our operating companies and flexibly respond to all of the financial needs of our customers, serving society, and fostering shared and sustainable growth for a better world. MUFG's shares trade on the Tokyo, Nagoya, and New York stock exchanges. For more information, visit <https://www.mufg.jp/english>.

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